



Congratulations and welcome to your new home!

Hotwire Communications is thrilled to provide communications and in-home entertainment services to your community. Our knowledgeable Customer Care Team is here to make this as easy as possible.

To help you select the right set of services, we will ask questions like:

How many TVs do you have in your home?

Do you have favorite TV channels that you cannot live without?

Do you have a home telephone number that you will be porting to us?

Are you an enthusiastic Internet user for activities like gaming or streaming?

It would be helpful if you think about the services you currently enjoy so we can make sure you get exactly what you need. When you are ready to create your new account, **please give us a call: 800.355.5668.**

CUSTOMER CARE

**We're always
here for you,
24x7x365.**



Call Customer Care
800.355.5668



Chat via mobile app
or online



Login to your My Hotwire
online account.
www.gethotwired.com

CONTINUED >

Quick Reference Guide

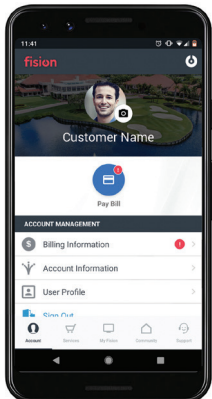
Looking for your channel lineup, product details or advanced feature information? This quick reference guide will show you where to find this information and much more!

HOTWIRE FISION APP

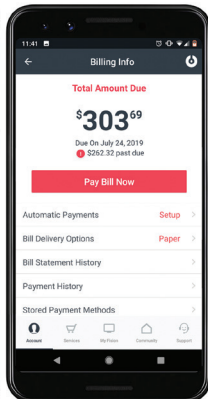
Enjoy the convenience of these easy-to-use features at your fingertips.

Multiple users in your household can use the app at the same time.

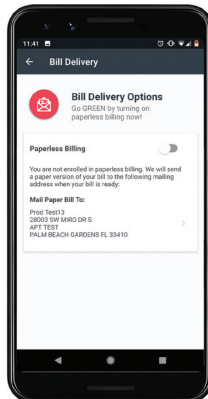
Please download the Hotwire Fision App to your tablet, mobile device or BOTH! Our app will provide access to a plethora of awesome features and information.



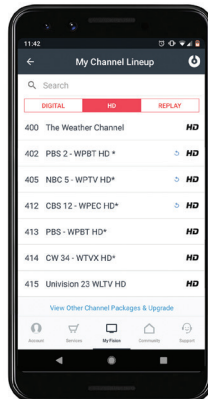
Access your My Hotwire online account



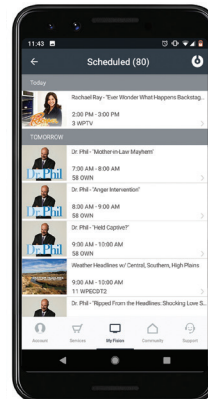
Pay your bill or select an auto-payment option



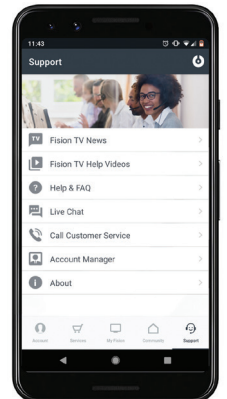
Select paperless billing and Go Green



View your channel lineup and the Guide



Control your DVR remotely



Access helpful product information

HOW TO DOWNLOAD

Search the app store for **Hotwire Fision**



HOW TO LOGIN

Use your **My Hotwire** online account username and password to login. **Don't have one yet?** You can register using the app with your customer number.